Frequently Asked Question

Touchpad Control

How do I recode my controls?

When these controls are installed they need to be coded to the installed products. This ensures that they communicate correctly and the display information is relative to the products installed.

In the event of power outages or power spikes, the control communications can be upset and communication lost between the devices.



Recoding the Control

Use the following steps to code these controls:

- **Step 1** Turn the mains power off to the unit(s) for approximately 30 seconds
- **Step 2** Turn the mains power back on to the unit. The clock area will display some dashes. This is only the controls initiating communication.
- **Step 3** Once the control displays the clock again, turn on. Check if communication has been remade by starting the product.
- **Step 4** If communication has not been resumed, a service call may be required.

