# **Frequently Asked Question**

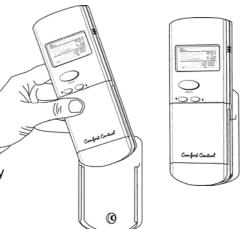
### **Comfort Control**

## How do I recode my controls?

- 1. RF (Radio Frequency Antenna)
- 2. LV (Low Voltage cable)

These controls look identical and the only difference between the controls is that the RF control is portable and the LV control is fixed to the wall.

When these controls are installed they need to be coded to the installed products. This ensures that they communicate correctly and the display information is relative to the products installed.



### **Recoding the Control**

Use the following steps to code these controls:

- **Step 1** Turn the mains power off to the unit.
- **Step 2** Turn the mains power back on to the unit. The open a 4 minute coding window.
- **Step 3** Ensure the wall control is in OFF status.
- **Step 4** Press the UP button and the ON/OFF together for approximately 5 seconds until the word CODE appears on the screen.
- **Step 5** The word CODE will flash for 15 seconds and then disappear. The unit should now be ready for operation.





### **Changing the Control Code**

Sometimes there can be a conflict other RF devices causing communication issues. The controls can be recoded with a different digital address.

- **Step 1** Turn the mains power off to the unit.
- **Step 2** Turn the mains power back on to the unit. The open a 4 minute coding window.
- **Step 3** Ensure the wall control is in OFF status.
- **Step 4** Press the UP button and the ON/OFF together for approximately 5 seconds until the word CODE appears on the screen and the 1<sup>st</sup> number of the code will flash.
- Step 5 Change a code number and press ENTER.
  Enter will need to be pressed for each number to create the new code.
- **Step 6** The word CODE will flash for 15 seconds and then disappear. The unit should now be ready for operation.



